



Cherrytree Support Services Ltd. Supporting Homeless Young People

Job Description

Job Title:	Home and Health Worker – 12 month post.
Location:	Mickley Lane/Granville Road
Responsible to:	Team Managers and CEO
Salary:	£21,655 pro rata
Hours:	22.5 per week, flexible days Mon-Fri
Leave:	5 weeks, plus bank holidays pro rata
Closing Date:	29 th January 2021
Interview Date:	Week commencing 15th February 2021

About Cherrytree

Cherrytree Support Services Ltd is a homeless project for young people aged 16-21 in Sheffield operating over two sites; one located in Totley for 20 people and an 8-bed house near the city centre. Referrals are taken via Sheffield City Council Pathways route.

We aim to provide a safe, fun, and nurturing environment which is flexible to the person's needs.

People can stay for up to 12 months, in which time we offer them the opportunity to master or develop skills such as cooking, budgeting or DIY. We take a personalised, flexible approach and provide tailor-made advice and support, depending on an individual's needs. Our aim is to give young people in need of a safe place to stay, an opportunity to gain the confidence and support they need to move towards the life that they want to lead.

During their stay young people are offered the chance to take part in activities and life enhancing trips. As part of the supportive environment, we also offer an in-house counselling and mediation service.

We are continually working towards being a Psychologically Informed Environment (PIE) and staff are trained in Trauma Informed Care and take part in regular reflective practice.

Cherrytree Support Services Ltd - Home and Health Service

We are delighted to have secured 6 months funding from MHCLG via homeless link towards this new 12 month post. This new exciting post will allow us to continue to support young people once they have moved out of supported accommodation and into their own homes.

Main Objectives

To support young people who are moving out of Cherrytree Support Services' accommodation projects and into their own homes. To help them to maintain their tenancies and be part of their new community. To focus on their wellbeing using a strength-based approach that allows them to take the lead in the decisions they make about their future.

Key Responsibilities

Day to day

- To work with young people who are moving from our supported accommodation services into their own home. Offering both practical and emotional support and advice.
- To support YP to view and sign up for their own property, support YP to apply for all appropriate grants.
- To support YP to be part of their new community.
- To work closely with all staff to ensure an anxiety free transition from supported accommodation to own tenancy.
- To build a relationship with YP focusing on a can-do approach.
- To provide ongoing guidance and advice for YP that have moved into their own tenancy.

Communication:

- To update case notes on our client relationship and service management system 'In-Form'.

- To meet regularly with Young people, their Keyworkers and Counsellors prior to move out.
- To work closely with external organisations to support young peoples 'Move on' from supported accommodation.

Support:

- To put the young people or young person's wellbeing at the centre of all interactions.
- To empower young people to make the best decisions for themselves.
- To set up and run a monthly drop in for young people that have moved on from our supported accommodation (off site).

Supporting and Developing the Service:

- With the Team Managers and CEO, you will be expected to fully participate in the development of this new and exciting post.
- You will collate stats which will go towards securing further funding to continue this post.
- At every stage of this process, young people's best interests and the remit of Cherrytree Support Services will be championed.

Benefits and Services:

- To proactively support the young person to access benefits they are entitled to.
- To assist the young person to access support and services that they wish to tap into.
- To promote and refer to Cherrytree Support Services' Counselling and Mediation service.

Health & Safety:

- To adhere to Cherrytree's health and safety policy and procedures.

Group Work/Activities:

- To set up and run regular move on sessions for people that are applying for housing priority. Focusing on being a good neighbour, rights and responsibilities, wellbeing, being tenancy ready etc.
- To work within the constraints of a budget and sourcing free activities for residents.
- You will be expected to drive the company vehicle.

General:

- To be organised and flexible so that you can support people practically when they are moving out.
- To adhere to Cherrytree Support Services Ltd policies and procedures.
- To use IT systems including, In-Form, Outlook and Microsoft Office.
- Participate in regular supervision, reflective practice, team meetings and meetings with external professionals.
- To work closely with Team Managers and Key Workers.
- To record any incident and highlight to staff.
- To ensure that all safeguarding issues are reported appropriately and in line with Cherrytree Support Services' policies and procedures within safeguarding protocols.
- To attend training relevant to the post.
- Take responsibility for your own personal development in the job.
- To work within a Psychological Informed Environments (PIE) framework.

Diversity:

- Adhere to Cherrytree Support Services Equality and Diversity Policy and play a key role in its successful implementation.
- Accurately keep records so that trends and statistics can be used to challenge any issues around equality and diversity and acted on accordingly.



Cherrytree Support Services Job Specification

Post Title: Home and Health Worker

SPECIFICATION	ESSENTIAL	DESIRABLE
---------------	-----------	-----------

Skills and Experience		
To have worked in a residential/youth/other setting supporting young people or other vulnerable clients.	✓	
To have the ability to engage effectively with young people, colleagues and outside agencies.	✓	
Experience of using Microsoft office and outlook.	✓	
Willing to learn and undertake training.	✓	
To have a good understanding of the available resources within the community for our young people to access.		✓
Experience of working with and engaging a vulnerable client group who may have extra support needs.		✓
To have an understanding of Psychologically Informed Environments (PIE).		✓
To have a full UK driving licence.	✓	
Report writing.		✓
Creative, lateral thinking.		✓
Situation focussed.		✓

Qualifications and Training		
To show a commitment to learning about the issues surrounding homeless young people.	✓	
To have a NVQ level 3 or qualification relevant to this post.		✓
Safeguarding.		✓
Managing risk.		✓
Personal boundaries.		✓
Motivational interviewing.		✓
Mental health awareness.		✓
Health and safety.		✓

Values and Attributes		
Take an interest in the young people we support.	✓	
To be a good communicator/listener.	✓	

Be able to use own initiative.	✓	
To be flexible in how you work.	✓	
Be confident to work alone.	✓	
To be able to manage difficult situations and conflict.	✓	
To have good organisational skills.	✓	
Be punctual and reliable.	✓	
Have a positive and proactive outlook.	✓	
Remain calm when under pressure	✓	
Sense of humour	✓	
Honesty and integrity	✓	

Guidance Notes on Completing Your Application

Thank you for the interest you have shown in our vacancy. These notes are to help you make the most of your application. **Cherrytree Support Services will not be able to shortlist your application if you do not follow the instructions below.**

Demonstrating your Skills and Experience, Qualifications and Training, Values and Attributes.

For each of the headings **essential / desirable** in the Job Specification, you must provide **a real example**, which describes how you have demonstrated the knowledge, skills and experience required.

Applicants who merely state that they have the knowledge and experience will not be short-listed for interview.

If you would like further information or an application form for this post please contact zmanders@cherrytreesupportservices.co.uk